



Doug Heffernan

Passionate Driver

February 9, 1965

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Skills & Strengths

Driving

- Save and punctual delivery of packages to end consumers
- Rudimentary vehicle maintenance task

People Skills

- Contributes significantly to collegial atmosphere

BBQ

- Your steaks, your bacons, your bratwursts
- Definitely no tofu!

Athletics

- Tried out for Nassau Rebels semi-pro football team twice

Caregiving

- Providing home (basement) for father-in-law for years

creative problem solver

keeping it light

ultimate team player

modest leader in spirit

dependable driver

Eager to deepen knowledge about...

- ...baloney-darts
- ...getting back into shape
- ...containing cranky old people

Sports Teams



EDUCATION

March, 2005 **Advanced Training** | internal ♡ **International Parcel Service (IPS)**

- Completed the IPS aptitude test for aspiring managerial staff
- Subsequently decided to keep pursuing his passion for driving and delivering instead

1985 - 1986 **Junior College** | no degree ♡ **Nassau Community College**

Coursework:

College Preparatory English, Introduction to College Biology I, Contemporary Music, The History of Sports in America

1980 - 1984 **High School Diploma** | Ø 1.7 GPA ♡ **St. Gregory's High School, Queens, NY**

Honors Classes:

Physical Education, running back (All-County)

EXPERIENCE

1994 - now **Truck Driver** | Queens Area ♡ ♡ **International Parcel Service (IPS)**

- Delivered packages to costumers around New York City (mostly Queens)
- Practiced solidarity as a union member during a driver strike in the year 2000
- Occasionally chosen to move specialty items such as live animals between NY Zoos
- Company-wide record holder for *number of days without an "incident" - no complaints or broken packages*
- Was profiled in the company newsletter *IP-Yes*

May, 1999 **Interim Shift Supervisor** | Queens Office ♡ ♡ **International Parcel Service (IPS)**

- Brief detour into white collar occupation when the team was in need
- Provided temporary support to the office in the absense of supervisor O'Boyle (personal leave of absense)
- Scheduled routes for drivers
- Managed the budget
- Contributed to the motivation of all drivers and loaders

1992 - 1993 **Truck Loader** | Packages & Cargo ♡ ♡ **International Parcel Service (IPS)**

- Loaded all packages securely and in a logical order for the drivers to deliver
- Worked closely with the drivers to ensure maximum efficiency and safety
- Briefly returned to loading duties due to an unfortunate test-taking incident in 2002

1988 - 1991 **Security Guard** | Nightclub & Bar ♡ **Sour Polly, Queens, NY**

- Providing rigorous access control of costumers
- Making difficult and critical entry decisions
- Keeping the customers safe and entertained

Queens, NY, May 14th, 2007

Languages

- English ●●●●●●●●
- Japanese ●●●●●●●●
- Spanish ●●●●●●●●
- French ●●●●●●●●

Interests & Activities

- Football (watching, occasionally playing) | Rock Music | Bruce Springsteen | Good Food
- Bowling Cooper's Onion Ringers since 1999
- Softball ♡ board member from 1998-1999